

## Responsive Self Service Procurement

24B New Features and Extensibility

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### Safe harbor statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.



## Agenda

**Extensibility &** Q&A **Product** Roadmap **24B Features Guided Journey Announcement** Overview & - Reminder Demo



Reminder of the upcoming change in 25A



#### **Action Required**



Hello Oracle Cloud User.

This is a reminder that in Fusion Applications Update 25A, we will be retiring the Self-Service Procurement Cloud – Purchase Requisitions application and replacing it with the new Responsive Self-Service Procurement application. This modern, responsive application, built using the Redwood design framework, is available now and can be used across devices such as mobile phones, tablets, and laptops. You have been identified as a customer who may be impacted by this change.

#### Who is affected?

Customers who are using or implementing the classic Self-Service Procurement Cloud, accessible via the Purchase Requisitions tile or navigation menu item, to create or manage requisitions may be affected.

#### What is changing?

Beginning with Fusion Applications Update 25A, the classic Self-Service Procurement Cloud Purchase Requisitions application will be replaced with the Responsive Self-Service Procurement application. As a result, customers must enable the new application for their users.

#### What are my immediate actions?

- Review the Responsive Self-Service Procurement application and the implementation steps to enable the
  functionality for your users. See the "How do I enable the Responsive SSP application" topic in the FAQ –
  Responsive Self Service Procurement app replacing Purchase Requisitions work area in 25A Customer Connect
  post.
- If you are a new Self-Service Procurement Cloud customer, we recommend that you only implement and roll out
  the new Responsive Self-Service Procurement application.

#### Where can I learn more?

- · Review the list of support features in the Responsive Self Service Procurement Application.
- · Review the Product Documentation for the Responsive Self-Service Procurement Application.
- Attend Customer Connect events or review event recordings on the Responsive Self-Service Procurement Application. The next event will be held on February 5, 2024, at 10:00 am PST.

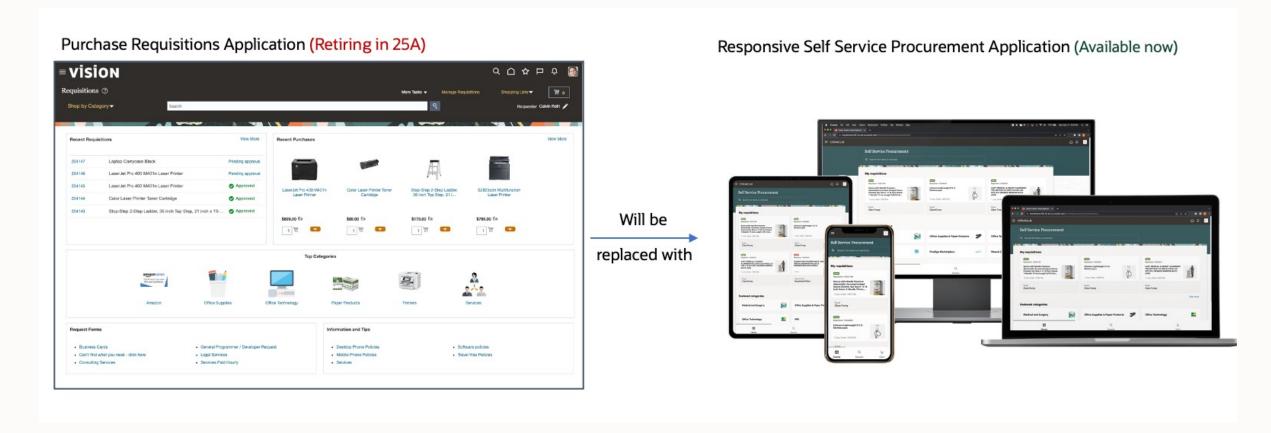
## Reminder

"Classic" Purchase Requisitions Application retiring in 25A, replaced by Responsive SSP



## (Classic) Purchase Requisitions Application Retiring 25A

Replaced by the Responsive Self Service Procurement Application



#### Where can I learn more?

#### **Announcements & Past Events**

- 1. <u>Knowledge Article</u> Features supported in the Responsive Self Service Procurement Application
- 2. <u>Announcement on Classic Purchase Requisitions</u> application retiring in 25A
- 3. <u>FAQ</u> Responsive Self Service Procurement app replacing Classic Self Service Procurement Application in 25A
- 4. Customer Connect <u>Event Recording</u> on Responsive Self Service Procurement application

If you haven't yet started:

**Start now** - Review and plan for the switchover to Responsive SSP



### The Next Generation of Self Service Procurement in the Cloud

#### Modern Consumer Grade User Experience

- Simplified employee shopping experience
- Reduce support & training costs
- High adoption & user satisfaction ensures more of your spend is at the best price possible



## Consistent Experience across Devices

- Responsive application works on desktops, laptops, tablets and mobile
- Your requesters can create requisitions wherever and whenever they need to



## Powerful, Intelligent New Search Experience

- Support for additional attributes, built-in fuzzy matching and enhanced relevance ranking of search results
- Refine search results by adding multiple keywords
- Automatic search suggestions based on recent searches and available catalog content





## Features available on RSSP only

- 1. Content zones by deliver-to locations (24B)
- 2. Procure goods from preferred sources during catalog shopping (24B)
- 3. Create requisitions requiring special handling (24B)
- 4. Additional supplier contact emails for requisitions (24A & 24B)
- 5. Display item extensible information for master items on catalog product details
- Search requisition lines using master item SPN and MPN
- 7. Change catalog item description and pricing during shopping

- 8. Catalog/requisition search autosuggestions
- 9. Enhanced requisition status
  - Action required status for requisition lines with invoice holds (overbilling/receipt required)
  - 2. Beyond "Approved" status
- 10. Search shopping lists
- 11. View current approver
- 12. View and search against supplier/ manufacturing trading partner items & GTIN on the master item in catalog search
- 13. View multiple item images on product details

and more...



## 24B Features

Responsive Self Service Procurement



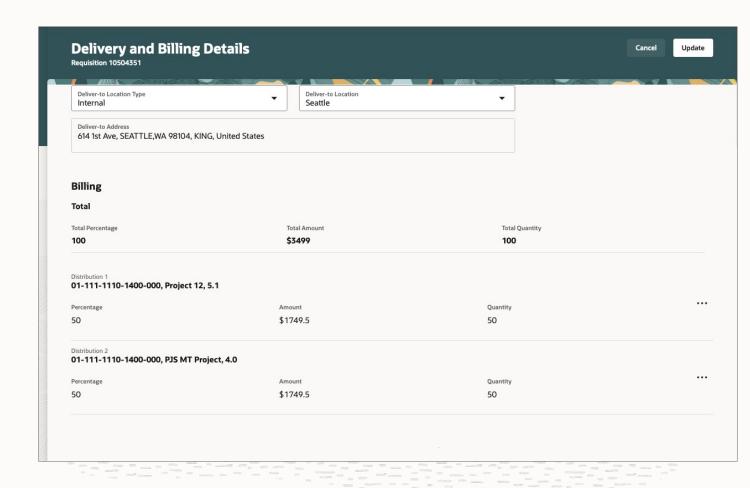
## Features available in the 24B update

- 1. Multiple (split) distributions
- 2. Distribution level DFFs
- 3. Preview requisition approvers before req submission
- 4. Refine requisition search using filters
- 5. View requisition lifecycle
- 6. View requisition document history
- 7. Change description for agreement based items during shopping
- 8. Incremental extensibility support
- 9. Guided Buying Preferred Supplier Source & Alternate Sources (new)
- 10. Content zones by deliver-to locations (new)
- 11. Special Handling Requisitions (new)
- 12. Additional Supplier Contact Email (new)



## **Multiple distributions**

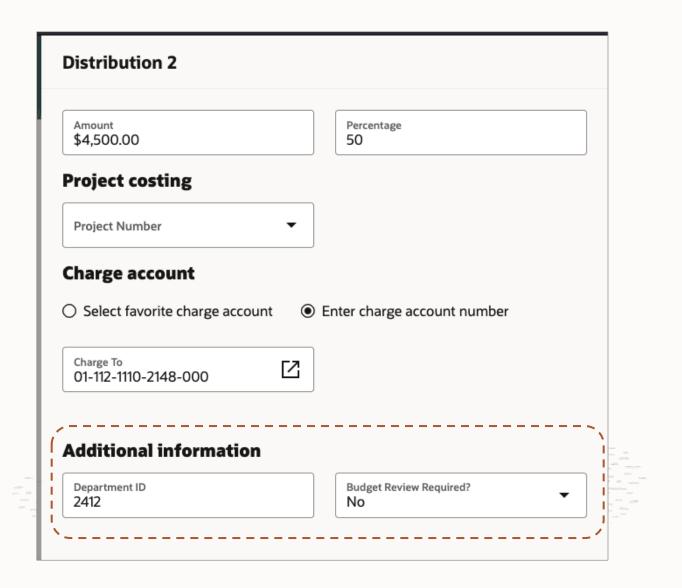
- Prior to 24B, you can only specify a single charge account or project on a requisition line
- Starting in 24B, you will be able to split a requisition line into multiple distributions
  - If destination type is Inventory, only a single distribution is supported
- Distributions can be specified on the line level





#### **Distribution level DFFs**

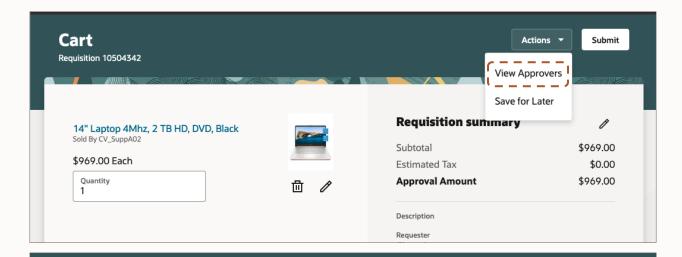
- Prior to 24B, you can specify header and line level DFFs
- Starting 24B, you can also enter distribution level DFFs

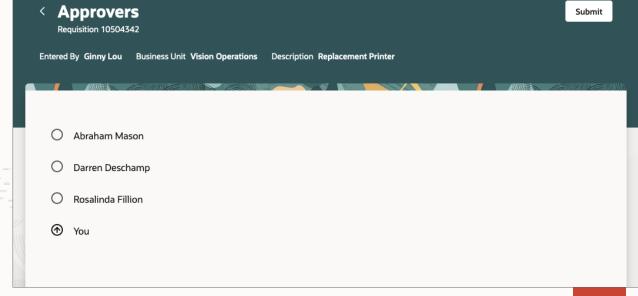




## Preview requisition approvers before requisition submission

- Starting in 24B, requesters can preview the approvals list prior to submitting their requisitions
- This helps the requesters know how many approvers will need to review this request and get a sense of how long the approvals may take.

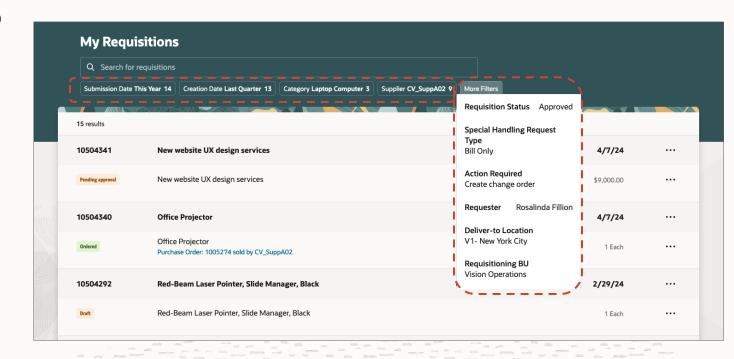






## Refine requisition search using filters

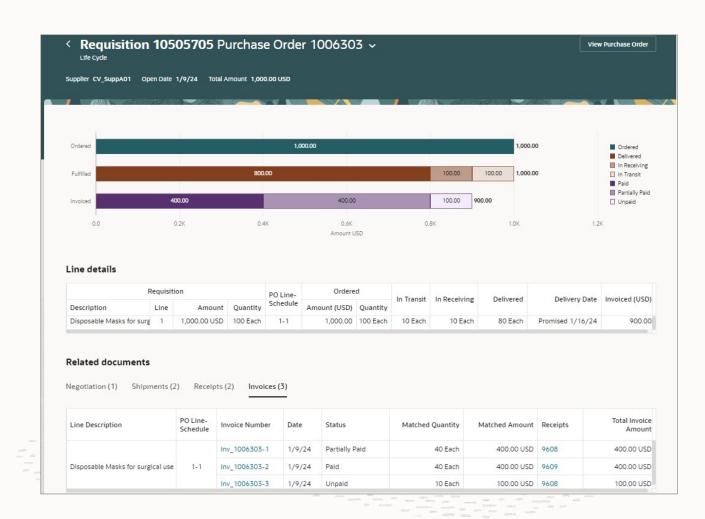
- In 24B, besides the ability to easily search for requisitions you are looking for, we have also added filter support.
- You can filter by
  - · Requisitioning BU
  - Creation Date
  - Submission Date
  - Action Required
  - Requisition Status
  - Supplier
  - Category
  - Deliver-to Location
- By default, the value with the highest count is displayed





## View requisition lifecycle

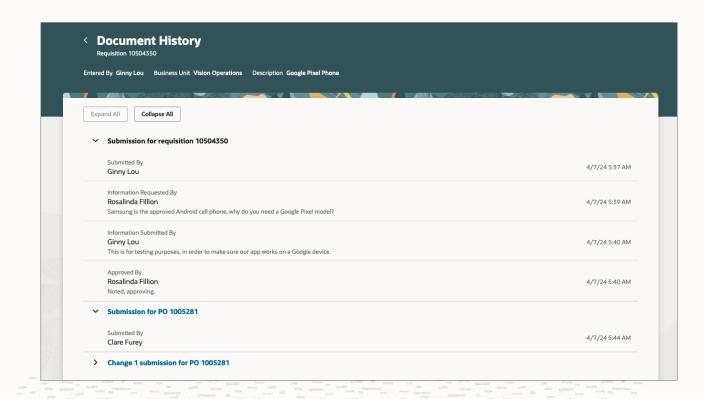
- Get a summary view of the fulfillment status of your requisitions from the view lifecycle screen
- At a glance view of info from related transactions for your requisition
- Drill into the related documents, such as
  - Negotiations
  - Purchase Orders
  - Shipments
  - Receipts
  - Invoices
- Enhancements beyond what was available on the Classic UI
  - Bar chart summary view
  - Invoice hold status (overbilled/receipt required)





## View requisition document history

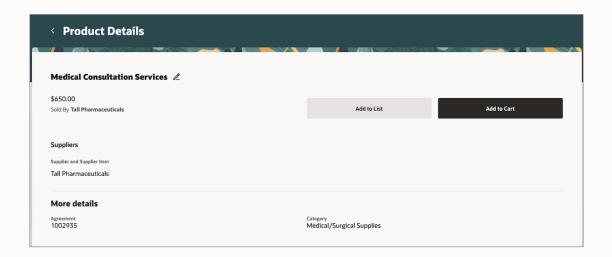
- View the list of actions performed on a requisition, such as
  - Type of action
  - When action was taken
  - Who took the action
  - Comments, if applicable
- Actions can include
  - Requisition submission
  - Requisition cancellation
  - Approval actions (approve, reject, request for more info, reassignment of approval task)
  - Buyer modification to req
  - Downstream events such as order creation or change order
  - Supplier acceptance or rejection of an order

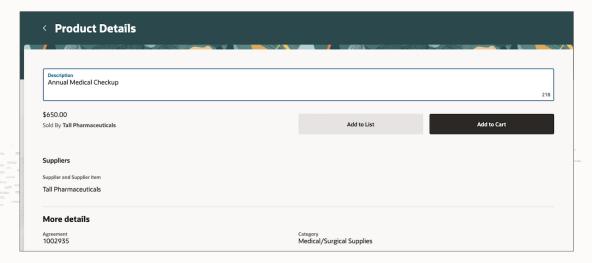




## Change description for agreement based items during shopping

- In 24A, catalog item description update is supported for master items
- Further enhanced in 24B to allow update of description of a product/service on a blanket purchase agreement line from the Product Details page
- Example of when this feature is used
  - Generic BPA lines are created and requesters are expected to augment with additional item description details
- Updated description flows to the purchase order and supplier







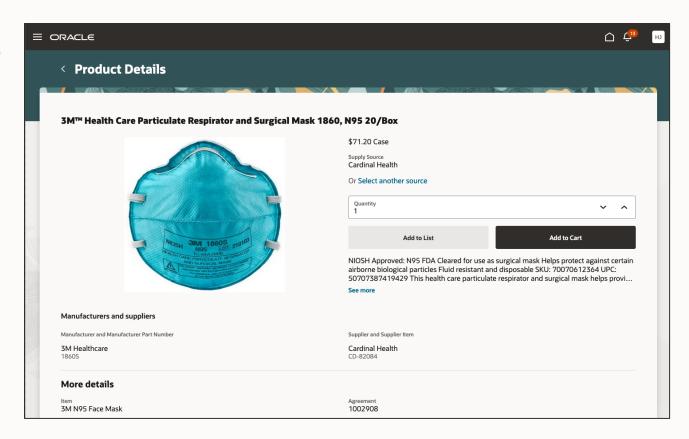
#### **Business Requirement**

In some industries, such as Healthcare, you may have multiple sources for fulfilling an item. For example:

- Inventory/stocked items
- Primary Distributors
- Suppliers/Vendors
- Direct from Manufacturers

The type of request and delivery location often drive the fulfillment source

- New opt-in feature in 24B Procure goods from preferred sources during catalog shopping
  - Take the burden off the end user needing to know what to pick, and guides the user to the right item and right price





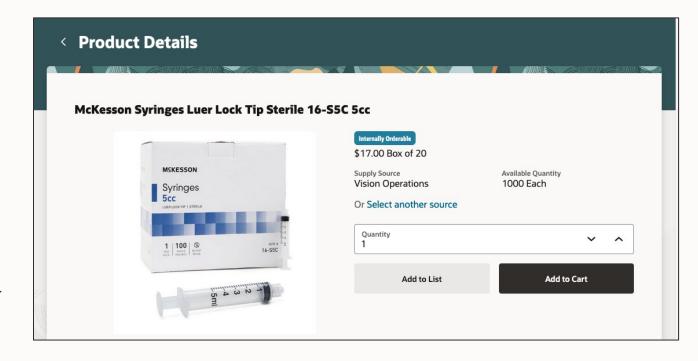
### Enhanced shopping experience in Responsive SSP

#### **Business Requirement**

Guide requesters to the best source for an item

#### **Enhancements**

- 1. Requesters are guided to add an item from the highest priority source
- 2. If internally orderable, internal source will be highest priority, followed by ranked external sources
  - Unit of issue & transfer price will be displayed for internal source
- 3. List of alternate sources displayed if available to user for the item
  - Displayed based on priority
  - Ability to add from other sources
  - New privilege to control who can view/add from alternate sources

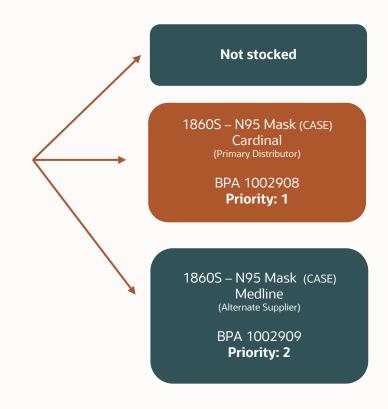




Preferred Source Example

#### **MPN 1860S**





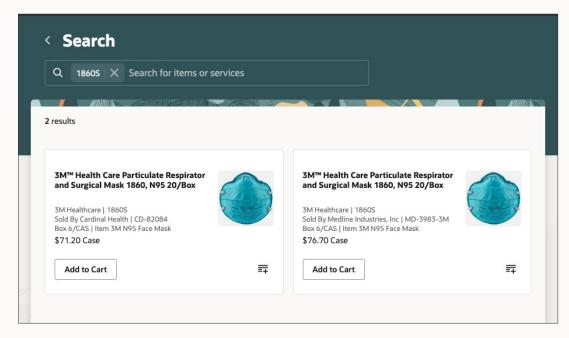
The Cardinal agreement is the best source.

Requester will be guided to order from Cardinal when ordering for the pediatric locations.



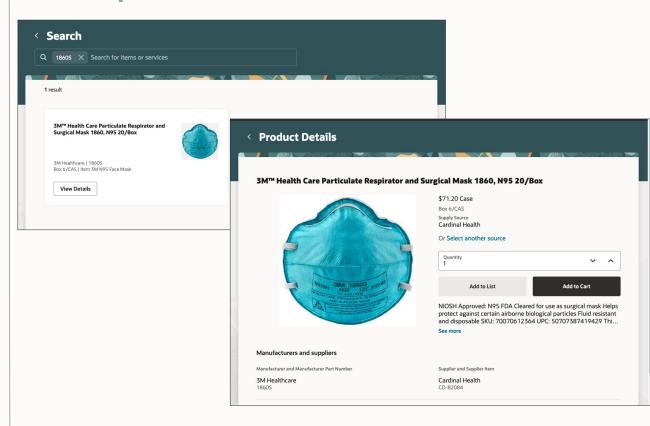
Enhanced shopping experience in Responsive SSP

#### **Without Opt-in**



Each BPA for the master item is a separate search result and user needs to know which one to add

### With Opt-in



A master item is returned once in search and the preferred source is defaulted



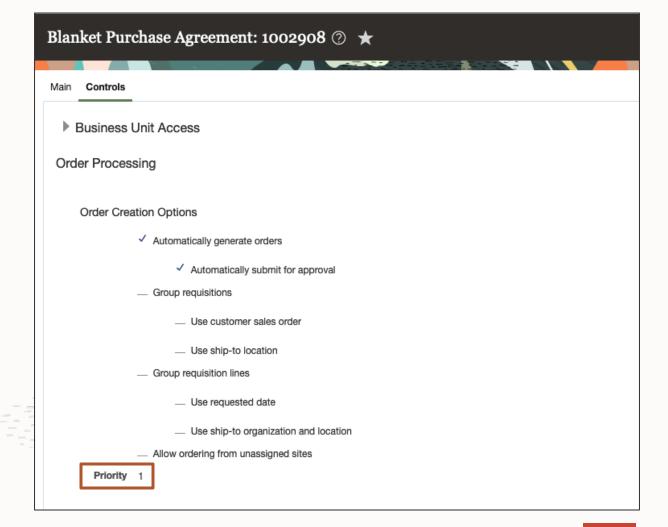
Ranking on BPA to drive external source preferences (24A)

#### **Business Requirement**

Need to be able to indicate priority/ranking for external sources in order to guide the end user to the best source

#### **Enhancements**

1. Specify ranking on BPA header level that will drive the display and derivation of external sources in SSP



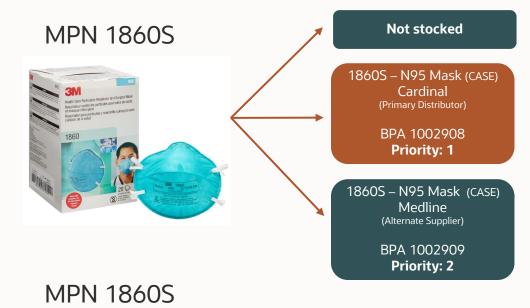


## **Preferred Source Demo by Deliver-to locations**

#### **Pediatrics Locations**

#### **Source Priority**

- 1. Inventory, if available
- 2. Primary Distributor (Cardinal)
- 3. Alternate Supplier (Medline)



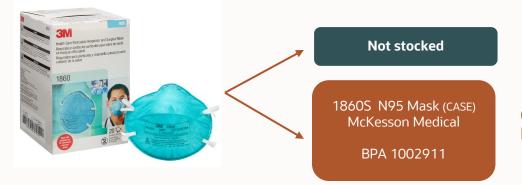
The Cardinal agreement is the best source.

Requester will be guided to order from Cardinal when ordering for the pediatric locations.

#### **Other Locations**

#### **Source Priority**

1. McKesson Medical



Only available from McKesson



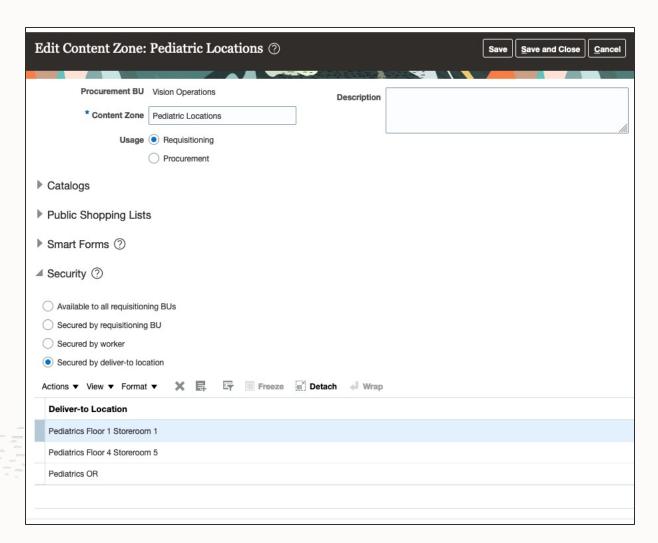
## Secure content by deliver-to location

#### **Business Requirement**

Need to control access to negotiated items by departments and/or deliver-to locations

#### Enhancements in 24B

- Another layer of security by deliver-to location on content zones
  - Create content zones by one or more deliver-to locations for catalogs/smart forms/public shopping lists
  - New security level will only be supported in the new SSP responsive app
- 2. REST service available to bulk upload/manage content zones with deliver-to location assignments

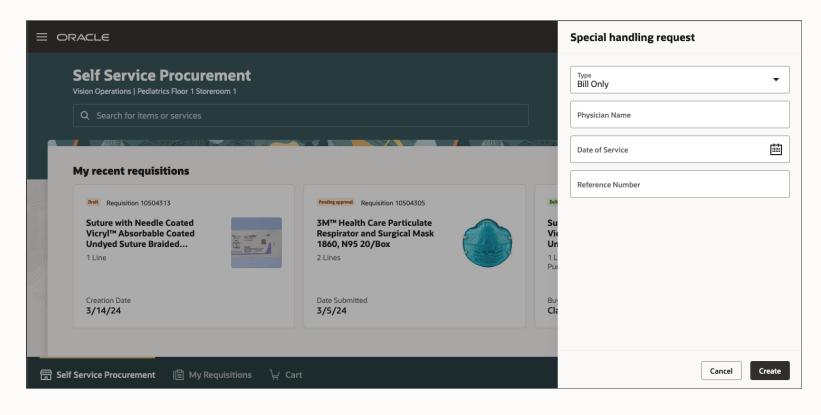




## Create requisitions requiring special handling

Create special handling requisitions, such as for bill-only purposes in healthcare.

- Additional header and line attributes
- Drive approvals based on type
- 1 req to 1 PO enforcement
- Require buyer review of PO
- Automatic receipt creation



Watch replay of March 18<sup>th</sup> Customer Connect <u>Event</u> on this feature



## **Additional supplier contact email**

#### 24A & B New Feature

Requesters can specify additional supplier contact email for PO communications

- 24A
  - Noncatalog requests
  - Smart form requests
- 24B
  - Catalog lines Master item/BPA
  - You can specify an additional supplier contact email on individual lines or for all lines on a req if all lines are from the same supplier

#### How to enable

 - 24A opt-in: Assign Additional Supplier Contact Emails for Requisitions and Purchase Orders

User needs to have a privilege to provide this information: POR\_ALLOW\_ADDITIONAL\_CONTACT\_EMAIL\_PRIV





# Extensibility & Guided Journey





## **Extensible User Experience**

#### **Capabilities**

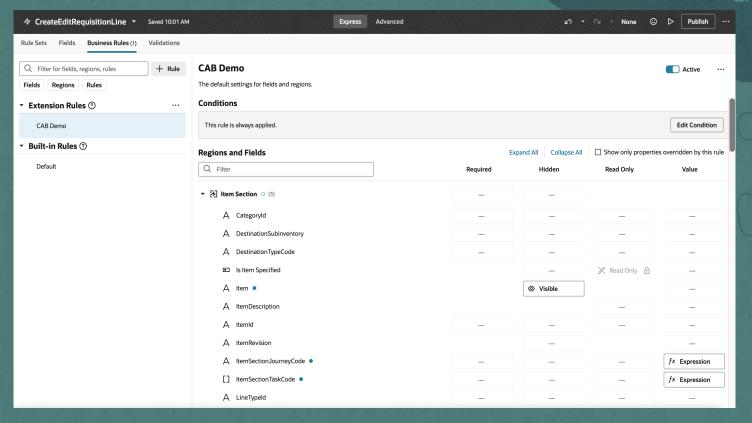
- Sections (such as on the homepage): Reorder, Hide/Show
- Add custom content to page, including using Guided Journey

#### **Using Business Rules Framework**

- Hide/Show fields
- Define default values
- Make fields required
- Make fields read-only/editable
- Reorder fields

#### Also supported

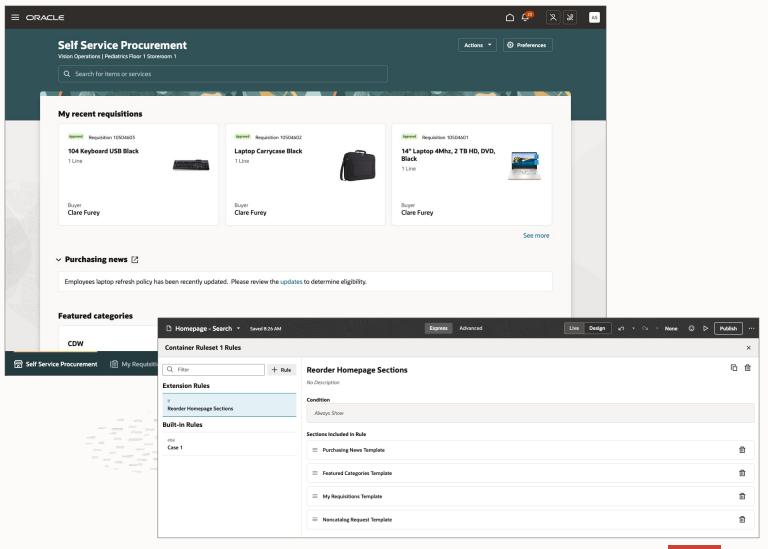
- Create a new section
- Reorder sections





## **Extensibility – RSSP Homepage**

- What can you do now?
  - Reorder the sections
  - Show/hide sections
  - Add your own content (text/links)



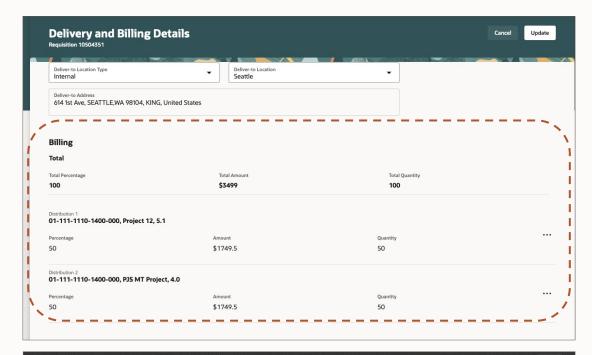


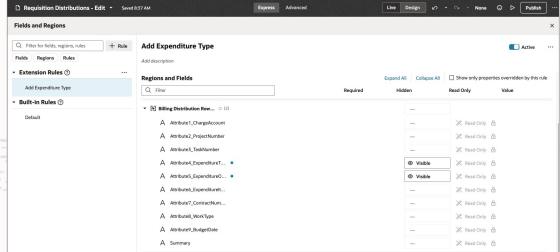
## **24B Business Rules – Billing section**

- What can you do in 24B?
  - · Billing section
    - Hide/show attributes
      - Total row
      - Charge account
      - Project number
      - Task Number
      - Expenditure Type
      - Expenditure Organization
      - Quantity
      - Percentage
    - Hide/show actions
      - Edit
      - Split

#### Distribution drawer

- Hide/show, read-only, make required
  - Quantity
  - Percentage
  - Amount
  - Budget date
  - Charge Account

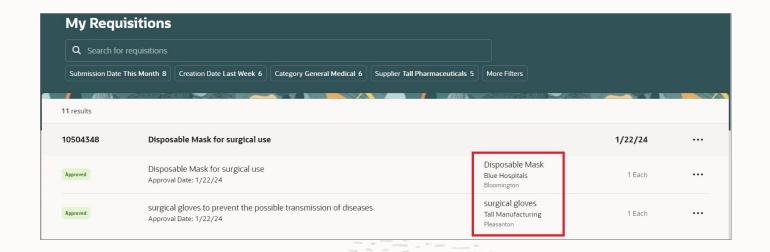






## **24B Business Rules – My Requisitions**

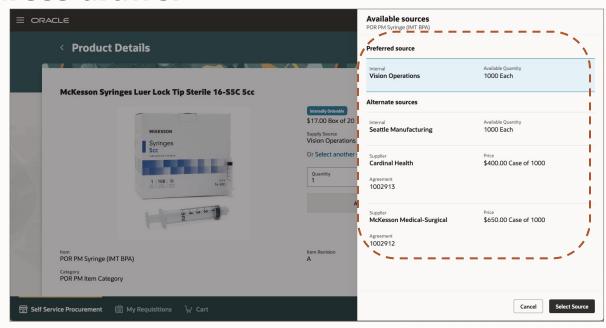
- What can you do in 24B?
  - Ability to display up to 3 additional attributes in the search results table
  - Available attributes
    - Requisitioning BU
    - Item Number
    - Supplier
    - Supplier Part Number
    - Manufacturer
    - Manufacturer Part Number
    - Deliver-to Location
    - Deliver-to One-time Address
    - Category
    - (Assigned) Buyer

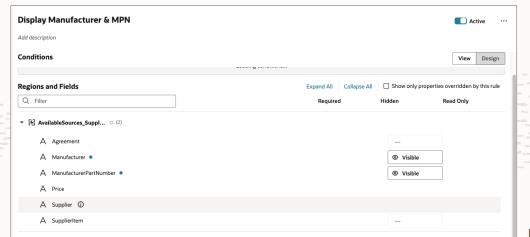




### 24B Business Rules – Available Sources drawer

- What can you do in 24B?
  - Hide/Show the following attributes
    - Supplier Item
    - Agreement
    - Manufacturer
    - Manufacturer Part Number

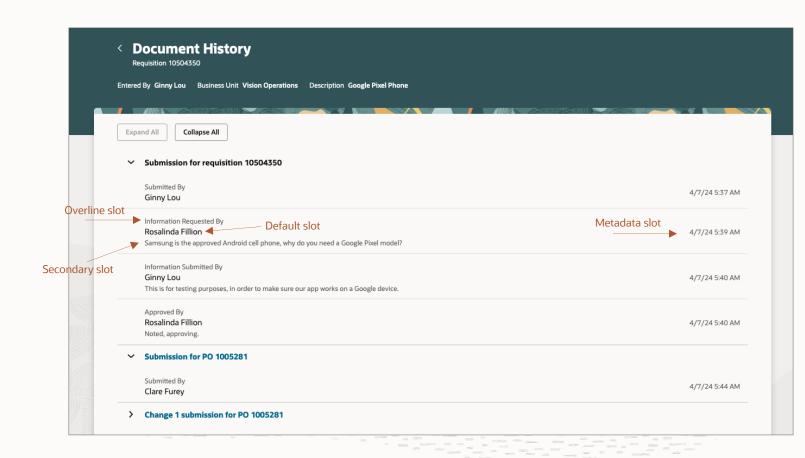






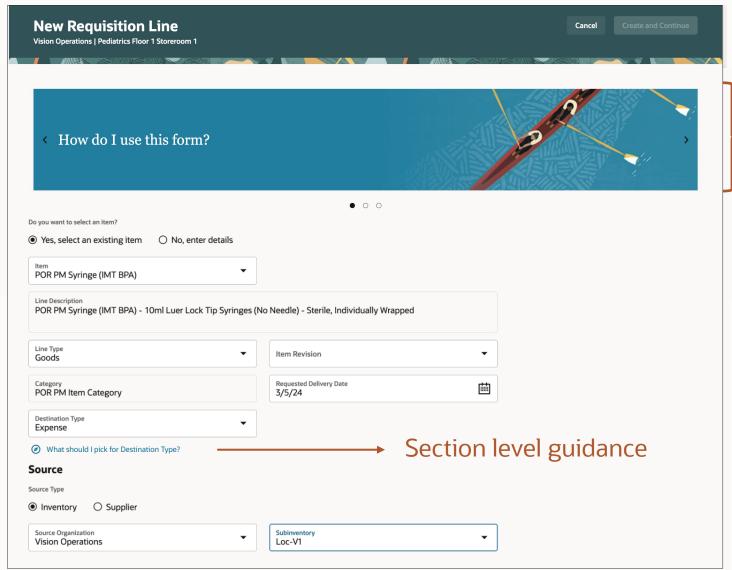
## **24B Business Rules – View Document History**

- What can you do in 24B?
  - Hide displayed slots
    - Overline slot
    - Default slot
    - Secondary slot
    - Metadata slot





## **Guided Journey – 24C & 24D**



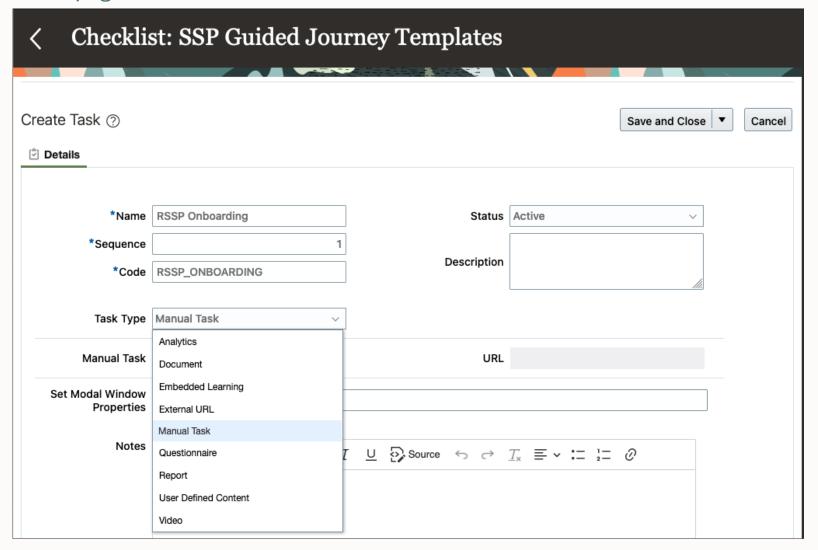


Page level

**Guided Journey** 

## **Guided Journey – 24C & 24D**

Configurable tasks at the page or section levels





## **Responsive SSP Extensibility Roadmap**

#### Coming in 24C

#### Screens to be enabled for Business Rules Framework

- · Enter requisition line
- Edit delivery and billing details
- Product details

#### Screens to be enabled for Guided Journey

- Homepage
- Search results
- Product details
- Enter requisition line
- Shopping cart
- Edit requisition line delivery/billing
- Edit product details
- View document history
- Enter information template & special handling drawers
- Shopping Lists
- Preferences
- View approvals

#### **Targeted for 24D**

#### Screens to be enabled for Business Rules Framework

- Search results
- Shopping cart
- Enter noncatalog request
- Smart form request
- Edit requisition header
- View requisition details
- Special handling drawer
- Enter information templates drawer

#### Screens to be enabled for Guided Journey

- Enter noncatalog request
- Smart form request
- Edit requisition header
- My requisitions
- · View requisition details
- Available source selection drawer



# Responsive Self Service Procurement Roadmap



## **Responsive Self Service Procurement Roadmap**

#### Coming in 24C

- Advanced Requester Enter Requisition Line
- Advanced Requester View reqs created by other preparers
- Add ad-hoc approvers before req submission
- Approver modification
- Urgent flag
- Mass update preparer & requester for requisitions and purchase orders
- Requester Change Order Expanded Support
- Guided Journey
- Incremental extensibility support

#### **Targeted for 24D**

- Support for managing requisitions not created in RSSP
- Enhanced requisition details
- Suggested buyer support
- Reassign requisition
- Enter tax attributes Phase 1
  - Document Fiscal Classification, Transaction Business Category, Product Type, Product Fiscal Classification, Product Category, Intended Use, Tax Classification Code, Third Party Tax Registration Number
- Select Contract Purchase
   Agreement on noncatalog request and smart forms
- Request New Supplier (Redwood UI)
- More Guided Journey
- Incremental extensibility support

#### **Targeted for 25A**

- Emergency purchase order number
- Informational catalogs
- Enter tax attributes Phase 2
  - Default Taxation Country, User-defined Fiscal Classification, First Party Tax Registration Number, Location of Final Discharge
- Filters in catalog search
- Duplicate requisition line in shopping cart
- View Requisition PDF
- List view for catalog search results
- My Requisitions headers only view
- View Redwood Purchase Order Details



# Other announcements

## Other upcoming changes in Cloud Procurement

#### **24C**

- 1. Datafox will no longer be available (More details)
- 2. Oracle Social Network end of life (More details)
- 3. "Streamline B2B Document Sharing with Intelligent Oracle Business Network (OBN) Connectivity" feature no longer supported

#### 25A

- 1. Self Service Procurement Classic SSP UI will no longer
  be supported and
  customers need to move to
  use the Responsive SSP app
- 2. External Supplier
  Registration flow Classic UI
  will no longer be supported,
  customers need to move to
  use the Redwood External
  Supplier Registration flow
  (More details)

#### 25B

Requisition PDF XML
 Publisher template will no longer be supported (More details)



# Upcoming Self Service Procurement Customer Connect Events

## **Upcoming Customer Connect Events**

May 2, 2024

# Office Hour: Implementing and Using the Responsive Self Service Procurement Application

Link to presubmit questions



# Q&A

Post your questions using the Q&A feature.

If we don't get to your question in this session, we will follow up on Customer Connect!



## Thank you

**Karlay Tan**Oracle Cloud Procurement



# ORACLE